



2023 ANNUAL REPORT

501 (C)(3) non-profit

**We Feed
We Clothe
We Uplift
We Give Hope**



opendooroutreachcenter.org 248-360-2930



44 YEARS OF SERVICE

Open Door Outreach Center is committed to transparency and has earned Candid's* GOLD level status recognition.

By reporting metrics through Candid's Nonprofit Profile System we have earned the GOLD Seal of Transparency and we display it with pride!
**formerly GuideStar*

MISSION STATEMENT

Open Door Outreach Center's primary mission is to provide emergency services of food, clothing and referral information to people in need, while recognizing the human dignity of all persons.

VISION STATEMENT

To provide food, clothing, help, and hope with compassion, fulfilling the commitment to our communities.



OUR SERVICES

Open Door Outreach Center services 14 zip codes in Oakland County, providing a variety of services and programs to make an impact and uplift low income individuals in need.

Client Choice Food Pantry

Crisis Funding

Referral Program

Thrift Store

Life Skills Resource Center

www.opendooroutreachcenter.org

SERVING OUR COMMUNITIES

Fundraising, Grants, and Donors allow our Open Door Outreach to increase awareness and expand our services within the communities we serve. In 2023 we saw a large increase in need and the numbers continue to grow.

CLIENTS SERVED

Collecting data from the areas in which we serve yearly, helps us to identify areas of greater need.

Community	People Fed	Pounds of Food	Other Assistance (People)	Other Assistance Dollars
Commerce Twp	332	14,542	271	\$ 5,192
Keego Harbor	188	7,767	105	\$ 2,070
Walled Lake	395	11,287	300	\$ 5,044
Waterford	3,451	131,184	2053	\$ 40,283
West Bloomfield	733	27,938	380	\$ 6,355
White Lake	1,096	44,198	688	\$ 15,855
Wixom	224	7,427	188	\$ 3,774
Wolverine Lake	27	759	10	\$ 301
Sylvan Lake	14	815	14	\$ 170
Pontiac	28	1,558	10	\$ 298
Other	1,301	43,944	146	\$ 3,117
Grand Total	7,789	291,419	4165	\$ 82,459

2022 VS. 2023

DISTRIBUTION COMPARISON

- FAMILIES 18% INCREASE
- INDIVIDUALS 15% INCREASE
- POUNDS OF FOOD 33% INCREASE

CLIENT PROFILES

Using percentages helps to identify the types of family units allowing for preparation and stocking for specific client needs.

- SINGLE PARENT 14%
- 2 ADULTS & CHILDREN 10%
- SINGLE ADULT 18%
- SENIOR CITIZEN 33%
- OTHER FAMILY UNIT 25%



PROGRAMS

CLIENT CHOICE FOOD PANTRY

Unique to the industry, clients can choose their grocery items from a large variety of food, toiletries, and cleaning supplies. Over 145 tons of food was distributed in 2023. Emergency food is available for walk in's, a months worth of supplies is provided same day.

HOLIDAY MEALS

Our Holiday meal distribution consists of groceries, choice of Ham, Turkey, or gift card for designated spring, fall and winter holidays. Meals were distributed to 385 families in 2023 equaling the value of \$22,750.00.

ADOPT A FAMILY

In 2023, 79 Families qualified for the December holiday program leading to many smiles, valued at \$10,555.

BACK TO SCHOOL

We provided backpacks full of hand picked school supplies per the grade level, valued at \$1600.00

BIRTHDAY BAG

Our birthday bag program provides a "birthday party in a bag" for children with cake mix, frosting, decorations, party hats and more, valued at \$1080.00

CLOTHING & HOUSEHOLD VOUCHERS

Open Door provides vouchers through our Thrift Store to Low-income families or individuals in need to receive gently used, in-season clothing, coats, shoes, and household items at no cost., valued at \$39,200.



CRISIS FUNDING

Crisis funds are distributed to qualifying individuals for utility bills, car repairs, rent, and more. Client Services Dept. gives out brand new socks, pajamas, winter coats, gloves, and more to clients in need. Crisis Funds, Clothing & Household Vouchers, as well as New clothing passed out to individuals in 2023 had a value of \$82,364.

REFERRALS

Open Door Outreach Center provides referral services to our partners in our community for housing, medical coverage, food assistance and more.

We collaborate with other nonprofits, churches and agencies to provide support, help and guidance to resources available in our community.

We lead with compassion and support to guide and provide hope and self-sufficiency to families and individuals in need.

REVENUE

This is a result of our efforts to optimize our reach further into our communities, increase grants, and fundraising while controlling expenses. We have successfully increased our revenue while maintaining a low cost structure. We are pleased with our current performance and we are confident that our strategies will continue to drive growth now and into the future.

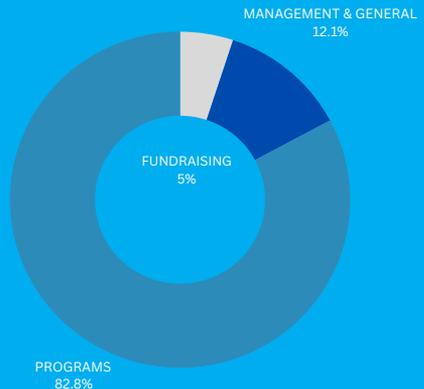


501-(C)(3) NON-PROFIT

Open Door Outreach Center was established in 1980 and is a 501(c)(3) Tax-exempt organization licensed from the State of Michigan to solicit donations from the public to support our programs and operations, #MISC7533

FUNCTIONAL EXPENSES

We are pleased with these results and are confident that our efforts will continue to drive growth in the coming months.



2023 BOARD OF DIRECTORS

Sylvia Ashton – President
Cynthia Mason – Vice President
JoAnn Bolek – Treasurer
Mary Siefert – Secretary
Eric Andrezejak – Director
Michael Harrison – Director
Gene Gerard – Director
Karen Politowicz – Director
Dr. E. Patrick Mitchell – Director

Director Emeritus

Judith Johnson
Robert Wright
Bethany Mansfield



Life Skills Resource Center

WHAT'S NEXT?

Spring of 2024 is the opening of our Open Door Outreach Life Skills Resource Center (LSRC). The LSRC is a three year project accomplished with help from grants from GM and our dedicated community. The LSRC will provide additional services and continue to evolve to meet the needs of our community.

OUR FUTURE

In March of 2019 ODOC paid off the mortgage on our administration building, which at the time housed our Food Pantry. In the beginning of 2020, our lease was expiring on our Thrift Store, and our Food Pantry needed more space. Not knowing the pandemic was in the near, we began negotiations to purchase our storefront along with the adjoining suites to build a new Food Pantry, Client Services, expand the Thrift Store footprint, and finally build the Life Skills Resource Center. We arrived at a 6 year land contract to own the space, at a monthly cost that was effectively cash neutral to our operating budget. Then the pandemic hit.

In late 2023 despite the pandemic, we finished all of our expansion plans. To continue to meet the increase in demand for our community, ***We will be looking in the near future to host a "Burst the Balloon" Capital Campaign, to help us assuage the balloon payment due on our land contract in less than 2 years, and to set us up for success in the coming decade.***

CURRENT STAFF

Tillie Raymond – Interim Executive Director / Thrift Manager

Jon McGregor – Operations Manager

Dawn Danhausen – Development Manager

Laney Henson – Thrift Asst. Manager

Tina Davis – Client Services Manager

Jackie Redick – Pantry Manager.

Sheryl Eastman – Office Manager / Senior Book Keeper

Marilyn DeFord – Thrift Floor Supervisor

Ben Kohlhorst- Thrift Donation Supervisor

THANK YOU TO OUR DEDICATED VOLUNTEERS

Open Door Outreach Center is the home to more than 160 volunteers, that we cannot begin to thank enough!

*“No one is more cherished in this world than someone who lightens the burden of another.
Thank you.”*

Joseph Addison

KEEP IN TOUCH

- opendooroutreachcenter.org
- Phone: 248-360-2930
- 7170 Cooley Lake Rd. Waterford, MI 48327

SPECIAL THANKS TO OUR PARTNERS & SUPPORTERS



KNIGHTS OF COLUMBUS

St. Patrick's / Council #13319

General Motors

Calvary Church

The LeBLANC Family

St. Mary

Our Lady of the Snows Church

The BOOS FAMILY

Hope Community Church

**Bethany Church
Waterford**

St. Perpetua Parish



AND SO MANY MANY MORE, THANK YOU